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Annexe – 1

					CEB Energy Purcha	ase Unit Char	ges January 2011					[
IPP	MGEA/12 or Availability or Energy (kWh)	Total Cap.Chrg.(Rs)	Cap.ChrgRs /kWh	Energy Purchased(kW h)	Total Energy Chrg (Rs)	Energy Chrg/kWh (Rs/kWh)	Start/Stop Charges (Rs.)	Start/S top /kWh	Eng Chgr+Cap.Chgr per kWh	Reimbursement Tax (Rs)	R/T/kWh (Rs)	TOTAL COST(CAP+ENERG Y+RT)	Total Cost/kWh Delivered (Rs)
Lakdhanavi	2,723,900	7,518,509.00	2.76	2,723,900	30,694,839.10	11.27	-	-	14.03	402,206.00	0.15	38,615,554.10	14.18
AES Kelnitissa	121,383,600	276,472,795.80	2.28	-	-	-	-	-	2.28	7,063,544.00	-	283,536,339.80	Dispatch -0 kW
Aggreko	11,153,780			6,872,800									
Ace Power Matara	13,943,000	33 ,119,4 65.50	2.38	3,144,000	34,942,654.70	MA	5,556,111.00	1.77	Cri 15.26	4,365,493.00	1.39	77,983,724.20	24.80
Ace Power Horana	13,943,000	34,001,599, 50	2.44	6,480,060	71,376,650.30	11.01	324,444.00	0.05	13.50	2,454,653.00	0.38	108,157,346.80	16.69
Ace Power Embilipitiya	58,139,536	121,233,208.80	2:09	C28,790,065	315,079,579.70	1es@49	12,408,964.00	0.43	ertat346	11,310,715.00	0.39	460,032,467.50	15.98
Heladhanavi	58,201,4 40	99,461,386.20	1.71	43,250,000	424,144,822.80	9.81	6,255,836.00	0.14	11.66	14,598,037.00	0.34	544,460,082.00	12.59
Asia Power	27,500,000	124,434,699.30	4,52	13,832,000	155,649,794.80,	aC11.25	ζ	-	15.78	15,609,211.00	1.13	295,693,705.10	21.38
Colombo Power	28,286,000	54,249,803.00	1.92	28,286,000	295,707,393.50	10.45	2,142,992.00	0.08	12.45	4,046,563.00	0.14	356,146,751.50	12.59
Northern Power	11,172,160	31,858,147.20	2.85	5,317,800	65,376,950.40	12.29	-	-	15.15	5,459,463.00	1.03	102,694,560.60	19.31
West Coast Power (pvt) Ltd	191,592,838	779,900,650.25	4.07	37,490,100	548,776,263.51	14.64	91,050,309.00	2.43	21.14	27,958,157.00	0.75	1,447,685,379.76	38.62
GRAND TOTAL (RS)	538,039,254	1,562,250,264.55		176,186,725	1,941,748,948.81		117,738,656.00			93,268,042.00		3,715,005,911.36	

Exchange Rates

US\$ 1	=Rs.	111.10
Yen	=Rs.	1.35
Euro	=Rs.	151.07

Note : AES Kelanitissa Reimburesment Tax calculated based on original invoice values. Aggreko payment for January is not done.

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PUBLIC UTILITIES COMMISSION OF SRI LANKA

NOTICE TO PUBLIC

Electricity Tariffs 2011-Implementation of Time of Use (TOU) Tariff

The consumers of electricity and the general public are hereby informed that, Time of Use Tariffs for Industrial and Hotel Sectors (for Consumer categories 2 and 3) are in operation with effect from 1st April 2011. Any Customer who needs clarifications and/or faces issues in this regard please contact respective licensee or the Public Utilities Commission of Sri Lanka (PUCSL). Contact details are as follows;

Ceylon Electricity Board: Contact respective Area Engineer Lanka Electricity Company (Pvt) Ltd: (Hotline) 1910 PUCSL: Tel. (011) 2392608

Current TOU Tariffs

Category	Time Band and Unit Rate (LKR/kWh)				
	DAY	OFF-PEAK			
	(0530 to 1830 hrs)	(1830 to 2230 hrs)	(2230 to 0530 hrs)		
Industrial 2	10.45	13.60	7.35		
Industrial 3	10.25	13.40	7.15		
Hotel 2	13.00	16.90	9.10		
Hotel 3	12.60	16.40	8.85		

Monthly fixed charges and maximum demand charges are applicable as per Electricity Tariff 2011.

(cal	Univer	invent Tai	iff	s for all care	ories		
Customer Category and consumption per	Energy Charge El@@/kw0)T WWW.lik	Fixed Charge IC (IKR/CS month)).mrt.ac	es .lk	Customer Customer and the time interval, if applicable	Energy 1097658e (LKR/kWh)	Fixed Charge (LKR/ month)	Maximum Demand Charge per month (LKR/kVA)
Domestic (D-1)				Industry (I)	*		
0-30	3.00	30		I-1	10.50	240	-
31-60	4.70	60		I-2	-	_	
61-90	7.50	90		Day	10.45		
91-120	21.00	315		Peak	13.60	3,000	850
121-180	24.00	315		Off-peak	7.35		
>180	36.00	315		I-3			
				Day	10.25		
Religious (R-1)				Peak	13.40	3,000	750
0-30	1.90	30		Off-peak	7.15		
31-90	2.80	60		Hotel (H)			
91-120	6.75	180		H-1	19.50	240	-
121-180	7.50	180		H-2		_	
>180	9.40	240		Day	13.00		
			_	Peak	16.90	3,000	850
Street lighting	15.60	-		Off-peak	9.10		
			•	H-3		-	-
				Day	12.60		
				Peak	16.40	3,000	750
				Off-peak	8.85	1	

Chairman

General Purpose (G)

GP-1

GP-2

GP-3

19.50

19.40

19.10

240

850

750

3,000

3,000

Public Utilities Commission of Sri Lanka

Level 6, BOC Merchant Tower, 28, St. Michael's Road, Colombo 03. Tel: (011) 2392608, Fax: (011) 2392641 Email: info@pucsl.gov.lk, Website: www.pucsl.gov.lk

Optimum Time of Use Program Proposal for Iranian Power Systems

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Optimum Time of Use Program Proposal for Iranian Power Systems

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Abstract- Recently implementation of Time of Use (TOU) program has been started in Iranian Power Systems by means of three tariffs digital meters. Time based rate Demand Response (DR) applicability, necessity of peak reduction (in peak hours) and increasing Load Factor (LF) are main reasons for installing the mentioned meters by Ministry of Energy. In this paper, TOU program is formulated based on economic models of DR by means of "price elasticity of demand" and "customer benefit function". Different scenarios such as various electricity pricing, changing interval of peak, off-peak and low load periods, different customer sensitivity versus prices and the programs' potential have been studied. Peak day load curve of Iranian power grid in 2007 has been considered as the base case for all of the numerical studies. Also, peak reduction, energy consumption and customers' benefits and losses are analyzed. The optimum scenario is selected using "Strategy Success Index" (SSI) method.

Index Terms— Demand response, Elasticity, Load economic model, Time of Use

Implementation of demand response (DR) programs will result in internation of retained violes in classic electricity markets. The lack of demand response to rapidly increasing prices in the california corricity market in 2009 and early 2001, have the been identified as one significant factor in the descent of that market into dysfunction [1].

Market institutions and prices provide platforms through which buyers can discover their preferences in the face of potentially ever-changing technology and service offerings from competing retail providers, taking into account other changes that can affect their demand for particular electric services, sellers can discover their opportunity costs, their comparative advantage, and the potential value of new business models and new technologies. The independent system operator (ISO) can play a crucial role in this nexus of institutions because of the perpetual need for system balancing and coordination [2].

Simply put, a double-sided market is an institution that enables buyers and sellers to find each other and to consummate transactions for mutual benefit. A market without active bidding on the demand side, it is still only a single-side market. A single-sided market with passive, inelastic demand tends to have higher prices than a market with active demand and supply, a double-sided market. A recent study estimated prospective benefits of active demand response at \$7.5 billion by 2010 [2].

Evaluation of customers' response to California energy shortages in 2000-2001 showed that customers make even deeper temporary reduction in peak load to prevent rotating outages.

For achieving the above DR advantages customer participation in DR programs should be encouraged. It is worth to mention that DR programs should properly be designed to provide enough motivation for customers to participate in the program [3]. Therefore, designing of proper DR programs including precise tariff engineering for timebased and incentive-based programs, which consider the requirements of different customers are of great importance. In order to evaluate the impact of participation of customers in DR program on load profile, development of responsive demand economic models are necessary for designing the above process. It can be expected that such an approach to DR program design will result in more participation of customers. In [4], [5] and [6], economic models for Time of Use (TOU), Critical Peak Pricing (CPP), Real Time Pricing (RTP), Emergency Demand Response Program (EDRP) and Direct Endigency Definition (CSP) and Direct point control (CLC) programs have been developed. In this paper, the economic model for TOU program is applied to the load curve of the peak day of the Iranian power system grid in 2007. The remaining of the paper is organized as follows. In section II, a review of DR programs with emphasize on TOU program is discussed. In section III, the mathematical model of TOU program is based on price elasticity of demand and customer benefit function is introduced. Section IV is devoted for numerical studies considering different scenarios. Finally, section V concludes the paper.

II. DEMAND RESPONSE PROGRAMS

According to the Demand Side Management (DSM) strategic plan of International Energy Agency (IEA), for 2004- 2009 years [7], "demand side activities should be active elements and the first choice in all energy policy decisions designed to create more reliable and more sustainable energy systems". Success of any demand side management program depends on the extent of demand survey and analysis for identifying demand characteristics. In this regard, most of the power industries around the world have conducted demand study programs.

In the above strategic plan of IEA, DR (analysis and implementation) has been dedicated to the United State of America. Federal Energy Regulatory Commission (FERC) reported the results of DR investigations and implementations in US utilities and power markets [8]. In the mentioned report, DR is divided into two basic categories namely, time-based Rate (TBR) programs, and incentive-based programs (IBP). Each of these categories is composed of several programs as it is indicated in Fig. 1.





III. Responsive Load Economic Model

In order to formulate the participation of customers in DR programs, an economic load model which represents the changes of the customer's demand with respect to changing of the electricity price and elasticity is developed here. More detailed explanations of this model are in our previous work reported in [4, 5, 6].

A. Price Elasticity of Demand

Elasticity is defined as the demand sensitivity with respect to the price [10]:

$$E = \frac{\rho_0}{d_0} \cdot \frac{\partial d}{\partial \rho} \tag{1}$$

According to equation (1), the price elasticity of the *i*-th period versus *j*-th period can be defined as:

$$E(i,j) = \frac{\rho_0(j)}{d_0(i)} \cdot \frac{\partial d(i)}{\partial \rho(j)}$$
(2)

If the electricity prices vary for different periods, then the demand reacts one of followings [10]:

The second secon

In this paper, we have on following, this program is briefly wireduced Onder detailed explanations of DR programs can be found in [8]. In TOU program the electricity price changes for different periods according to electricity supply cost. For example, high price for peak period, medium price for off-peak and low-price for low load period, and there isn't any incentive or penalty for this program. Time-of-use (TOU) rates establish two or more daily periods those reflect hours when the system load is higher (peak) or lower (off-peak), and charge a higher rate during peak hours as shown in Fig. 2. Off-peak hours are usually some part of the night, as well as weekends. Definition of TOU periods differs widely among utilities based on the timing of their peak system demands over the day, week, or year [9].

Some consumption could be transferred from the peak period by the off-peak or low periods (e.g. process loads). Such behavior is called multi period sensitivity and it is evaluated by "cross elasticity". This value is always positive [11]. Accordingly, the self elasticity E(i,i) and the cross elasticity E(i,j) can be classified as:

$$\begin{cases} E(i, j) \le 0 & \text{if } i = j \\ E(i, j) \ge 0 & \text{if } i \neq j \end{cases}$$
(3)

B. Modeling of Single Period Elastic Loads

Suppose that the customer changes his demand from d0(i) (initial value) to d(i), based on the electricity price in *i*-th hours.

$$\Delta d(i) = d(i) - d_0(i) \tag{4}$$

If it is assumed that B(d(i)) be the income of customer during hour *(i)* from the use of d(i) kWh of electric energy, then the customer's benefit, *S*, for the *i*-th hour will be as follows: $S = B(d(i)) - d(i). \rho(i)$ (5) According to classical optimization rules, to maximize the

$$\frac{\partial S}{\partial d(i)} = \frac{\partial B(d(i))}{\partial d(i)} - \rho(i) = 0$$
(6)

$$\frac{\partial B(d(i))}{\partial d(i)} = \rho(i) \tag{7}$$

The benefit function, most often used, is the quadratic benefit function (second-order Taylor Series extension of B(d(i) versus d(i)) as following [12]:

$$B(d(i)) = B_0(i) + \rho_0(i) \Big[d(i) - d_0(i) \Big] \bigg\{ 1 + \frac{d(i) - d_0(i)}{2E(i) \cdot d_0(i)} \bigg\}$$
(8)

By differentiating the above equation and substituting the result in (7) we will have:

$$\rho(i) = \rho_0(i) \left\{ 1 + \frac{d(i) - d_0(i)}{E(i) d_0(i)} \right\}$$
(9)

Therefore, customer's consumption will be as following:

$$d(i) = d_0(i) \left\{ 1 + E(i,i), \frac{[\rho(i) - \rho_0(i)]}{\rho_0(i)} \right\}$$
(10)

The above equation represents single period elastic load model.

C. Modeling of Multi Period Elastic Loads

According to the definition of the cross elasticity in (2) with the linearity assumption we have:

$$\frac{\partial d(i)}{\partial \rho(j)}$$
: Constant for *i*, j=1,2,...24 (11)

This results in the following linear relationship between prices and demands:

$$d(i) = d_0(i) + \sum_{i=1}^{2\pi} E_i(i, j) \cdot \frac{d_0(i)}{\rho_0(j)} \cdot [\rho(j) - \rho_0(j)]$$

In (12), we have considered a 24 hours interval. Electronic Theses C D. Load Economic Model By combining (10) and (12), we will have here sponsive ford []

niver

$$d(i) = d_0(i) \left\{ 1 + E(i, i) \cdot \frac{[\rho(i) - \rho_0(i)]}{\rho_0(i)} + \sum_{\substack{j=1\\j\neq i}}^{M} E(i, j) \cdot \frac{[\rho(j) - \rho_0(j)]}{\rho_0(j)} \right\}$$
(13)

The above equation shows how much should be the customer's consumption to achieve maximum benefit in a 24 hours interval while participating in TOU program.

E. Strategy Selection

Beyond the broad improvements in market efficiency and market linkages, demand response creates multiple, specific benefits for market participants and for the general efficiency and operation of electricity markets. To achieve the above benefit, ISO considers different strategies for reduction of load during system peak, reduction of energy consumption, improvement of system load factor and reduction of distance between peak and valley, etc. On the other hand, different scenarios for price, elasticity, program's potential and duration of periods are compared with each other. Here it is proposed that ISO prioritize these scenarios by using Simple Multiple Weighted (SMW) method which is named Strategy Index (SI) and Strategy Success Index (SSI) as defined by the following equations, respectively [13].

$$SI = \sum_{i=1}^{2^{n}} \left(\prod_{j=1}^{n} \left[St_{k}(i) \right]^{\alpha} \times [C(i)]^{\beta} \right)$$
(14)

$$SSI = \frac{\sum_{i=1}^{n} SI(i)}{\sum_{i=1}^{n} SI(\max)}$$
(15)

In which, C(i), represents the electricity cost of customer in *i*-th period, $St_k(i)$ represents the value of performance of strategy for *k*-th criterion of load profile characteristic in *i*-th period, α and β are criteria weightings, and *n* represents the total days of running the programs. The lower the *SSI* coefficient the better the profit. In next section, we will use the proposed economic model and these indices to evaluate different scenarios.

IV. NUMERICAL RESULTS

The proposed economic model is used for evaluation of TOU program which is presently implemented in IRAN. Furthermore the model is adopted for developing an optimal TOU program. In this regard the load profile of the peak day of the Iranian Grid in 2007 is used for our numerical study. Fig. 3 shows peak load curve which has been occurred on 27 August 2007. In a three tariffs system, this curve is divided into three different periods: Low load (23:00 to 7:00), off-peak load (7:00 to 19:00) and peak load (19:00 to 23:00) [14]. Average price of electric energy has been considered 400, 160 to 40 firsts /kwh, in peak, off-peak and low load periods,





¹. Unit of Iranian currency equal to 0.1 cent

Price elasticity of demand values are considered as Table 1.

TABLE 1 SELF AND CROSS ELASTICITY VALUES					
	Peak	Off-Peak	Low		
Peak	-0.10	0.016	0.012		
Off-Peak	0.008	-0.10	0.01		
Low	0.006	0.008	-0.10		

There is a high potential for energy saving in IRAN. It has been estimated that the potential of DR programs is more than 30% in IRAN [15]. In our study we have assumed 10% as implementation potential of TOU program. In other words, it assumed that 10% of the total load would participate in the program. Table 2 shows nine different scenarios which are considered for our numerical study.

	IABLE 2 DEFINITION OF SCENARIOS							
Group No	Scenario No	Program	Price*	Period**	Program's Potential	Elasticity		
1	1	Flat Rate (Base Case)	present	Present	10%	As Table1		
	2	TOU	Present	Present	10%	As Table1		
	3	TOU	Present	Suggested	10%	As Table1		
2	4	TOU	Suggested	Present	10%	As Table1		
	5	TOU	Suggested	Suggested	10%	As Table1		
	6	TOU	Present	Present	20%	As Table1		
3	7	TOU	Suggested	Suggested	20%	As Table1		
	8	TOU	Present	Present	10%	0.5*Table1		
4	9	TOU	Suggested	Suggested	10%	0.5*Table1		
* Daras	Present Price: 400, 160 and 40 Piels & Why in peak off peak and low los							

periods, respectively *Suggested Price: 450, 200 and 0 Rials/kWh, in peak, off-peak and low load

periods, rest

same electricity prices as scenario 2, but time intervals are defined as 24:00 to 9:00 as the low load period, 9:00 to 20:00 as the off-peak period and 20:00 to 24:00 as the peak load period. The results of TOU program implementing TOU program can be seen in Fig. 4. As it can be seen the Peak load is reduced by 3000MW, load spike on 24:00 is prevented and load valley is increased by 2000 MW.

4) Scenario 4: This scenario is designed to study the effect of price changes on the load curve. Time intervals are considered based on Ministry of Energy definition, but 0, 200 and 450 Rials/kWh have been considered as the electricity prices for the low, off-peak and peak periods, respectively. According to Fig.4 the peak load on hour 21:00 is reduced to 31000 MW, but a new peak is created on hour 24:00 (32500 MW) and load valley has become deeper by 600 MW.

5) *Scenario* 5: In this scenario, load economic model has been established based on suggested prices and periods. As it can be seen from Fig. 4 and Tables 3 and 4, load curve characteristics and customers' benefits are much better comparing with other scenarios.



**Present period: Lovitod (23:00 to 7:00, of peak load 17:00 to 19:00 undor atuwa 1 Sri5 Laplt 13 15 17 19 21 23 **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 20:00) **Suggested period: Constrained (24:00 to 9:00), off-peak load (9:00 to 9:00), off

I) Scenario 1: In this scenario, electricity price is fixed and Fig. 3 represents initial load curve without running TOU program.
 (a) Scenario 6: In this scenario it number of installed digital meters potential of running the program without scenario for the program with

2) Scenario 2: In this scenario, TOU pricing of the Ministry of Energy is used (present price). After implementing TOU program, the peak load which was occurred on hour 21:00 is reduced about 2500 MW, but load is increased about 1800 MW on hour 24:00. So it is better to consider the hour 24:00 in the peak period. On the other hand, it can be seen that hour 7:00 has the lowest load value, but the Ministry of Energy has considered hour 7:00 in the off-peak period. That is why the load is not increased on this hour and the deepest point of the curve has not moved as shown in Fig. 4. Load profile characteristics and benefit/loss of customers can be found in Table 3 and Table 4.

3) Scenario 3: In order to solve disadvantages of Ministry of Energy's TOU program, scenario 3 has been defined with

6) Scenario 6: In this scenario it has been assumed that number of installed digital meters is increased and so the potential of running the program will be increased to 20%. The results of Fig. 5 Show that the Peak load on 21:00 is reduced about 5000 MW (two times of scenario 2). Load spike is occurred on hour 24:00, in addition the peak load is shifted from hour 21:00 to hour 24:00 with a value around 33000 MW.

7) Scenario 7: This scenario is same as scenario 6, but the suggested periods and prices are considered. The results are shown in Fig. 5.

Scenarios 8 and 9 are designed to investigate about the effects of elasticity variations on the load curve.



8) Scenario 8: In this scenario the elasticity values are taken as half value of Table 1 and the results of implementing TOU program are shown in Fig. 6. As it was expected, the value of peak reduction and other changes are decreased.

9) Scenario 9: Repeating scenario 8 by considering suggested periods and prices. The results can be seen in Fig. 6.



We have analyzed the results from two points of views economical and technical. From economic point of view, we have analyzed cost of consumed electricity energy, customers' benefit/loss and utility's revenues in Table 3. From technical point of view, peak reduction, energy consumption reduction, load factor and peak to valley distance are compared in Table 4. As it can be concluded from Table 3, implementing of TOU program has been resulted in increasing of utility revenue and customers have paid more money for their consumptions. The highest and the lowest revenue of the utility and customer losses are occurred in scenario 9 and scenario 1, respectively. Based on the results in Table 4, the worst load curve characteristics is belong to the base scenario, in which TOU program has not been implemented. But in other scenarios these characteristics are improved. The highest value of peak

reduction and the lowest distance between peak and valley and the highest load factor is belonging to scenario 5 (suggested values). Also, the lowest energy consumption is occurred in scenario 7.

	ECONOMICAI	TABLE 3 L COMPARISON OF SCE	NARIOS	
Group No Scenario No		Bill (Million Rials)	Customer loss (Million Rials)	
1	1	110603	0	
	2	122886	12283	
	3	120774	10171	
2	4	133365	22762	
	5	137210	26607	
	6	118041	7438	
3	7	128117	17514	
	8	125308	14705	
4	9	141758	31155	

For considering customers' benefits and also ISO goals (in implementing TOU program), and in order to obtain the optimum scenario, we have used "Strategy Success Index" (SSI), in which the cost of electricity usage (from customers' point of view), peak value, peak energy consumption, load

686186 86 10281 32526 676791 4.5 87 8273 8 32674 4.0 690002 88 9558 9 32426 4.8 687654 88 8306

V. CONCLUSION

In this paper, TOU program of Iranian Ministry of Energy is evaluated using an economic model of demand response and the drawback of this program has been highlighted. It was shown that the suggested optimum TOU program could improve the load curve characteristics with lower cost of customers' electricity consumptions.



By using the proposed economic load model it was shown that how the load curve could be affected by elasticity values, energy prices, customers' participation and the periods of the peak, off peak and low load. Also the producer of determining the optimum scenario by means of "strategy success index" was addressed. The proposed method would be interesting for regulators or ISOs, because they could design an optimum TOU program in which load curve characteristics and customers satisfactory be considered, simultaneously.

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