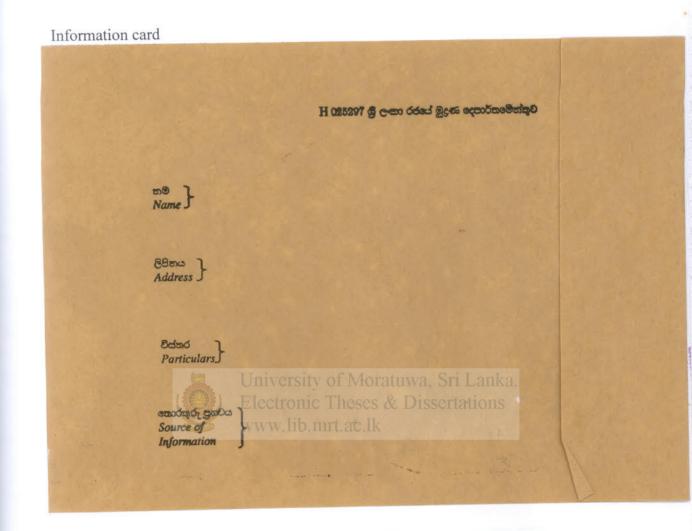
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Appendix A – Formatted documents uses with manual system







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ட்டு இறைவரித் திணைக்களம், இவ. 515, கொழும்பு.

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Sir/Madam.

Income Tax Liability V/A....

1. Monthly bank statement.

2. Receipt and payment ascounts.

3. Assets and liability of Maratrosa, Sri Lanka

4. Documentary Eschence Come income Distatements of Accounts/Valid documents & Employment income.

5. Monthly residential telephone bill, electricity bill & credit card bill for the above year of assessment.

6. Details and documentary evidence of fixed deposits & savings accounts.

7.

8

9.

If you fail to submit your Income Tax Roturn (Form IV) to the above date according to the information received a permanent income tax file will be opened considering that you are liable to tax.

Your file number will be informed to you in due course.

Assessor Information Branch II For Commissioner General of Inland Revenue Tel: 2478291

Appendix B - Feasibility study

4.0 Feasibility study

It is better to understand the existing system and the proposed system which relates to information processing system, before starting the study of feasibility.

Required Resources for Development & Implementation of the Proposed System

Hardware

For the development purposes the developer has a personnel computer with necessary software and Internet facility.

For the Implementation of the proposed system, the existing hardware and software at The Department of Inland Revenue can be used and the required new hardware can be purchased.

The Hardware requirements for the proposed information management system:

Hardwa	ectronic Theses & Di	Cost
1. Server	www.91b.mrt.ac.1k	Rs.300,000/=
2. PCs	- 300 (existing) :	3
3. Local Area Netv	vork - existing	
1. Printers	- existing	
5. Total	10 10	Rs. 300,000/=

Software

The Software Requirements for the proposed information management system:

ly available under GPL license ilable Under PHP license and
ilable Under DUD Berner 1
liable Olider PHP license and
ose Public license1.0
ilable Under the Apache license 2.0

Open source software is used for the development as well as the implementation. So, the software cost is zero for the proposed system.

Human Resources

Development stage

Development will be done at no cost, because it will be a required project of the MSC-IT which is to be done by the developer.

Training of users

System users can be trained within a period of one week. The training must be done separately by the levels identified and the branch wise. One person must be trained about the functionalities of the system (branch wise) to attend any problem occurred. Training can be done at the place of training branch at the Department. So, therefore no cost for the place. Training materials will be prepared by the developer at no cost.

Most of the users who are going to interact with this system have the basic computer knowledge, so the training can be done easily. Moratuwa, Sri Lanka.

4.1 Economic feasibility www.lib.mrt.ac.lk

As the discussion with the management of the Inland revenue Department, they agreed to provide cost for the hardware requirements.

Management agreed to train their users without any interruption to their daily operations as the normal training sessions on taxation

4.2 Technical feasibility

Technology

As we are using open source technology, we can get the new upgrades, necessary supports freely from the web.

Operating System	Windows 2003, Windows XP
Development Environment	PHP, MySQL
Designing Tools	PHP, UML
Browser	Fire fox / Internet explore

Technical know-how

The system developer has some theoretical knowledge about MySQL and PHP and little knowledge about designing GUI s. But the lack of practical experience on those and the lack of knowledge about technologies used here for development, the developer has to face to a challenge to fulfill the project schedule and the goal. However the developer is earning practical experiences and the lack of knowledge about technologies from colleagues. Anyway the developer is familiar with Software project management methods to manage the problems occurs.

Project risk

- Full delivery of the user requirements may not be achieved the dead line due to lack of experience on the technologies.
- The time period may be extended due to the environment of the economical, security and political circumstances in the country.
- Developer may have to face any unexpected events in the personal life.

Product risk

Risk of successfully establishing database connection with the current database.
 In such situation, we have to make a good relationship with the client and the other parties.

- The existing system can be changed by the Department, not knowing the developer.
- The size of the system can be over estimated or under estimated by the users.

4.3 Organizational feasibility

There will not be arisen any risks on,

- 1. Employments / jobs
- 2. Effectiveness
- 3. Security of the system

And it will be beneficial to take action on all information received by the organization without data loosing and misusing.

4.4 Legal feasibility

License

Open source software is used for the development as well as the implementation.

Agreement

An agreement will be as per the mutual understanding between developer and The Department of Inland Revenue.

Confidential documents

The developer will be fully responsible for the documents took over from The Department of Inland Revenue until the end of the project and are bound to hand over all the confidential documents at the movement of sign-off of the project.

4.5 Cost benefit analysis

Time

Since there are lot of manual processes are involved with existing system, considerable amount of time is being wasted.

Updating the data and communication of the same is done through the proposed system; the data delivery time can be reduced two weeks up to 05 minutes.

Data quality

In the current system, most of the time, Information is can be lost. And the information can be lead to corruptions.

With the proposed system, since there is "Information bank" will have same information at the same time and the happening of misuse could be minimized, because of the plan to make the database with high security.



Appendix C – Use case descriptions of existing system

Use Case Descriptions for internal information handling process

1. Use Case

- receive information

Actors

- Deputy Commissioner (tax hranches), Senior Tax Officer

(Administration), Assessors (tax branches)

Pre Condition

- information branch or any tax branch must issued information cards or information branch distributed temporarily opened files

Basic flow

- 1.Deputy Commissioner (tax branch) receives information cards/temporarily opened files
- 2.Deputy Commissioner sign on them



- 3.Deputy Commissioner send them to Senior Tax

 Officer (administration) 1880 reactions
- V4. Senior Tax Officer (administration) record them in information register
 - Senior Tax Officer (administration) checks the file allocation list
 - 6.Senior Tax Officer (administration) record them as Assessor wise

Post Condition

- distribute information cards & temporarily opened files among Assessors

2. Use Case

- attend on information cards

Actors

- Assessor (tax branches), Tax Officers (tax branches)

Pre Condition

Senior Tax Officer (administration) must distribute information cards among Assessors

Basic flow

1. Assessors receive information cards

2. Assessors search whether it is related to an available file or not

- 3. Assessors call details/call for interviews
- 4. Assessors collect required documents
- 5. Assessors identify the tax liability
- if file available, order to prepare additional assessment
- if there is not available file, order to prepare file opening form
- Tax Officers prepare relevant forms & submit them to sign
- 9.Assessors sign & send them to computer development unit

Post Condition

- data preparation unit must issue assessments

3. Use Case

Actors

Pre Condition

Basic flow

- Open permanent files

- Assessor (tax branch), Tax Officers (tax branch)

Un-Senior Tax Officer (administration)

Electronic distribute temporarily opened files

- W- Assessors receive temporarily opened files
 - Assessors record them in branch file list
 - Assessors order to prepare documents to make permanent files
 - Tax Officers prepare documents & submit them
 - Assessors approve them & issue permanent file numbers
 - Assessors record it in branch file list

Post Condition

- administrate new files

4. Use Case

Actors

- find new information

-Assessor (tax branches), Tax Officers (tax branches)

Pre Condition

 Annual returns and audited accounts for the current periods must be available as allocation Basic flow

- Assessor (tax branches) do rapid audits on accounts details
- 2. Assessor (tax branches) identify new information
- Assessor (tax branches) order to write information Cards
- 4. Tax Officers prepare information cards
- 5.Tax officers check data base to find file availability & branches
- 6. If file available, record the branch on information card
- 7. Tax Officers submit them to Assessors to get Signature
- 8. Assessor sign & order to distribute them
- 9. Tax Officers record them in registers Exceptions
- 10. else, record information branch on information card
- -distribute information cards to relevant Urbranchesy of Moratuwa, Sri Lanka.

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Post Condition



5. Use Case

Actors

- generate reports

Deputy Commissioner (tax branch), Deputy

Commissioner (information), Assessors (tax branches)

Pre Condition - Assessor must check & attend on information he

received

Basic flow

- 1. Assessors submit reports about the output of Information
- Collect reports from assessors
- Deputy Commissioner (tax branch) prepare branch report
- Deputy Commissioner (tax branch) send report to information branch.

Post Condition

- send reports to information branch

Use Case Descriptions for external information handling process

1. Use Case

- call information

Actors

- Deputy Commissioner (information), external information sources

Pre Condition

 external information sources must have been identified by the DC

Basic flow

Deputy Commissioner (information) checks
 the external information source list

Deputy Commissioner (information) sends information calling letters to external information sources

 External information sources receive information calling letters & submit replies to the Deputy Commissioner (information)

Post Condition

- Deputy Commissioner (information) `

collect replies for calling letters University of Moratuwa, Sri Lanka.

www.lib.mrt.ac.lk

2. Use Case

- Collect information

Actor

- Deputy Commissioner (information)

Pre Condition

- information calling letters must have been

issued by the DC

Basic flow

1.Deputy Commissioner (information) receive replies for calling letters or receive any information in any other way

Deputy Commissioner (information) gets printed documents from received soft copies

Post Condition

3. Record all received information in a register

3. Use Case

Actors

- distribute information

- Deputy Commissioner (information),

Assessors (information)

Pre Condition

- all received information must have been

recorded in the register

Basic flow

1. Deputy Commissioner (information) assign

numbers on all received documents

2.Deputy Commissioner (information) selects

Assessors

3. Deputy Commissioner (information) distributes

Information to selected Assessors

4. Assessors (information) receive distributed

information

Post Condition

- attend on information

4. Use Case

Actors



Universitatend on information Lanka.

Electro-Assessors (information), Tax Officers

www.lib.mrt.ac.lk (information), current database

Pre Condition

- information must be distributed by the DC

branch

Basic flow

Assessors record received information in their register

- 2. Assessors log in to IRD system
- 3. Assessors search file availability
- 4. current data base retrieve records
- 5. IRD system retrieves records & view results
- 6. Assessors see the file availability & the relevant branch
- 7. If it is related to an available file, Assessors order to write information cards to tax officers else, Assessors keep the information in hand
- 8. Tax Officers write information cards & submit for Assessors' signature

Post Condition

9. Sign & send it to relevant branch

- open new files/send information cards to

relevant

5. Use Case

- open new files temporarily

Actors

- Assessors (infor.br.), Tax Officers (infor.br.),

External information sources

Pre Condition

- Keep other documents in information branch

Basic flow

1. Assessors (information) check information

2. Assessors send 1 V forms to external sources

3. If Assessors receive replies, Assessors call

extra details/call for interviews

Exception

else, Assessors send reminders

4. Assessors identify tax liability

5. If identified any tax liability, Assessor orders to

open temporary files

Exception

Univelse, put away documents i Lanka.

6. Tax Officer prepare temporary files & submit to

Assessors for signature

7. Assessors checks & sign them

Post Condition

- send opened new files to relevant branch/

Assessors keep put away documents in a file



Appendix D - Activity diagrams of existing system

Activity diagrams for existing External Tax-Information handling process

Deputy Commissioner (information)

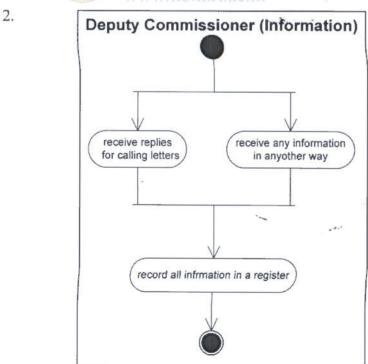
Check external information source list

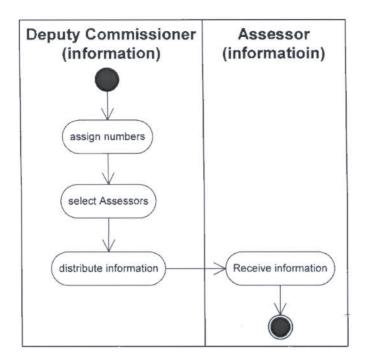
send information calling letters

Submit replies

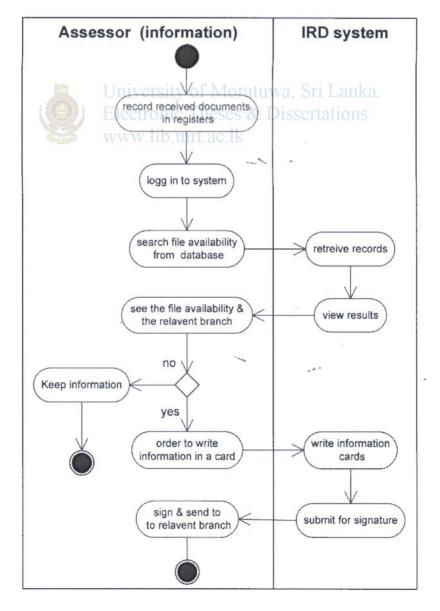


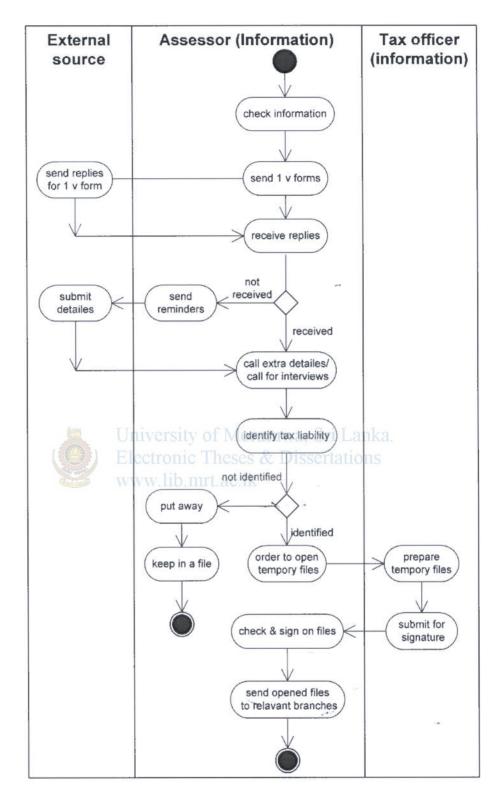
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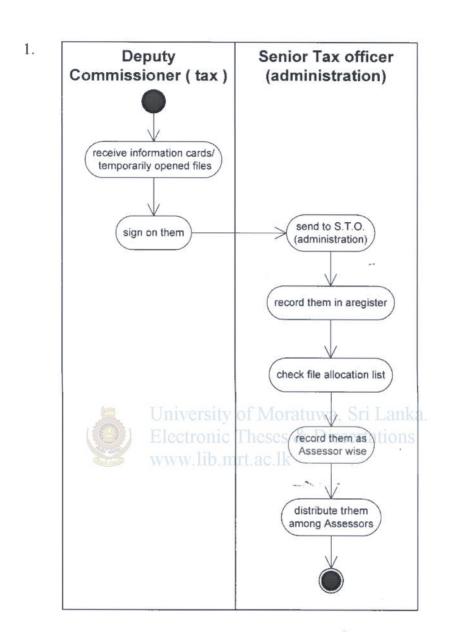


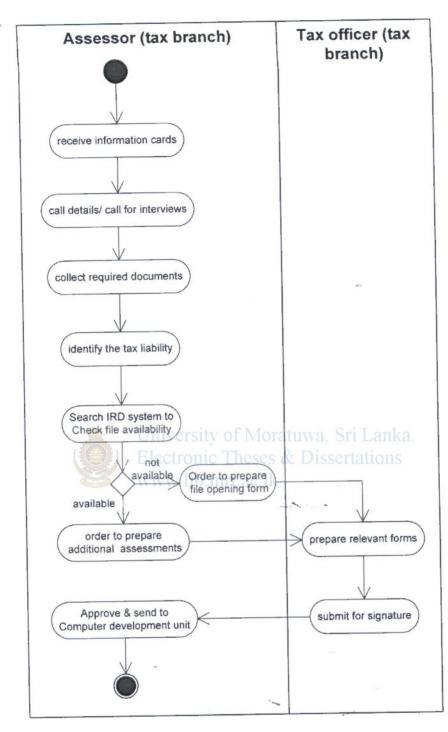




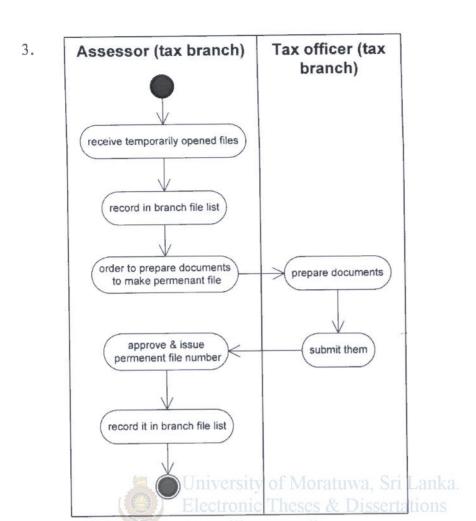


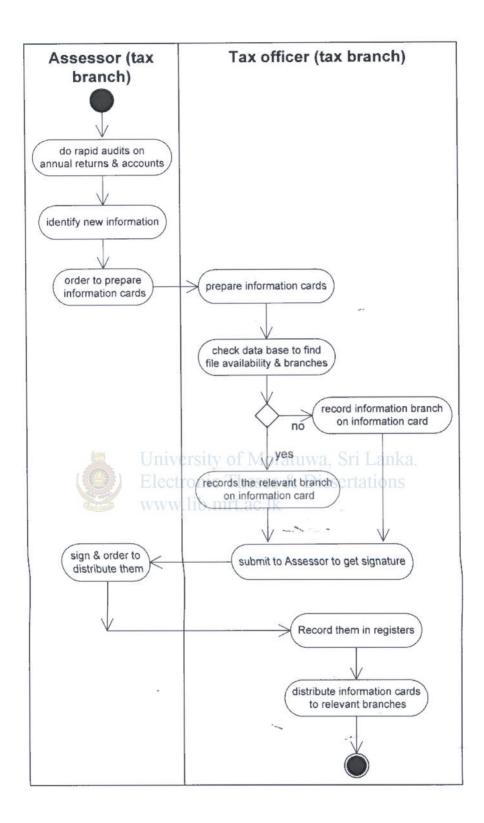


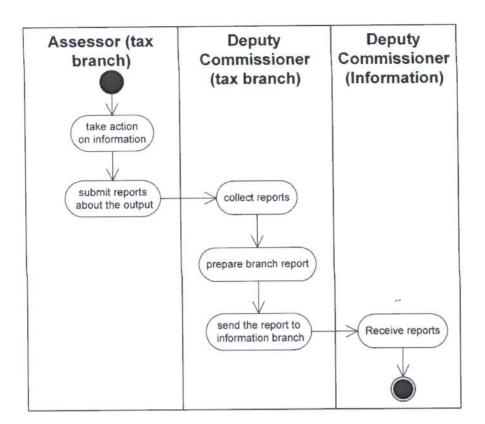














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Appendix E – Use case descriptions of proposed system

Name	1. Log in to system		
Actor	User		
Pre conditions	System should be accessible.		
Flow	 System display log in page. User enter user name and password. System check the validity of the user name & password. If it is valid, system validate user log in & display the home page. 		
Exceptions	log in failed, the system identify and show log in page again.		
Post conditions	User view main page.		

2.1 Create users				
System Administrator				
System Administrator have been advised by the Management of the department to create new user.				
System Administrator request create user form. System display the form. Dissertations Sy.Adm. enter new user details and save them. System check the user is exists.				
If exists, system identify and show user exists.				
If not exists, system store details as a new user.				

Name	2.2 Delete users				
Actor	System Administrator				
Pre conditions	System Administrator have been advised by the Management to delete existing user				
Flow	 System Administrator request delete user form. System display the form. Sy.Adm. select user id from menu selection System check the user is exists and display user details. Sy.Admm enter deletion date & confirm deletion. Sy.Admin save data. 				
Post conditions	System erase the user details.				

Name	2.3 Edit users				
Actor	Deputy Commissioner				
Pre conditions	Deputy Commissioner have been advised by the Management to edit user or allocated field details				
Flow	 Deputy Commissioner request edit user form. System display the form. DC. select user id from menu selection DC edit user details (branch/ file allocation) DC save the changes. 				
Post conditions	System save data as changes.				

Name	3.1 Enter external information
Actors	Data entry operator
Pre conditions	Officer In charge (Information) collects external information, put serial numbers with the received date and pass to Data entry operators.
Flow	1. Data entry operator request the data entry form. 2. System display data entry form. 3. Data entry operator enter information (received date to the information branch, sender, name &address regarding information and the information) 4. Data entry operator save data.
Post conditions	System store data.

Name	3.2 Enter internal information
Actors	Assessor (Tax)
Pre conditions	Assessors (Tax branch) identify internal information through manual tax file auditing process.
Flow	 Assessor request internal information entry form. System display data entry form. Assessor enter information with the type of information. Assessor save data. System assign a serial number for information.
Post conditions	System store information

Name	5 Upload the action taken for received information, on registered tax files.
Actor	Assessor (Tax)
Pre conditions	Assessors receive new information related to registered tax files.
Flow	 Assessor (Tax)) identify tax liability on received Information. If identified tax liability, issue additional tax assessment manually. Assessor (Tax)) request the action taken upload form from system. System display action taken upload form. Assessor (Tax) enter details of action taken for received information. Assessor save data.
Exception	If not identified any tax liability, Assessor (Tax) enter identified as invaluable for additional tax liability.
Post conditions	IPS-IRD system store action uploaded.



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Name	6 Call explanations
Actor	IPS-IRD system, Assessor (Information), Assessor (Tax branch)
Pre conditions	IPS-IRD system must keep updated action taken table with the record of distributed information.
Flow	 IPS-IRD system search Assessors (Tax) and Assessors (Information) who have not uploaded action taken for distributed information, to the action taken table. IPS-IRD system mark identified Assessors to call explanation called with the date and save them. System store data. System pass message to Assessors calling explanations on non updating of actions taken. Assessors attend on message, taking action for information.
Post conditions	Assessor upload action taken.

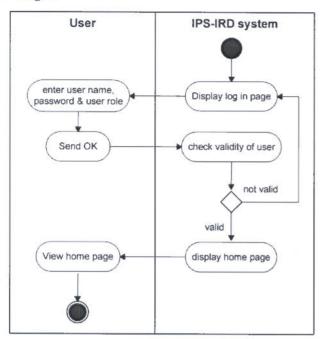
Name	7 View reports	
Actors	Deputy Commissioner (tax / Information), Assessor (Tax / Information)	
Pre conditions		
Flow	 User request to see report. System display report page as user role. User request report generating form. System display requested form. user input report type & period and save data. System retrieve requested details and show. 	
Post conditions	User view report & print report if he wanted.	



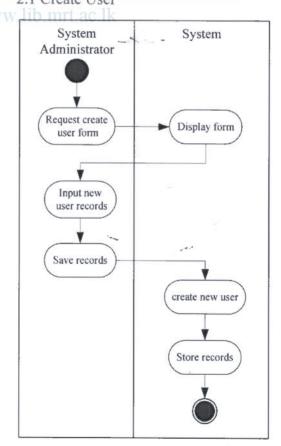


Appendix F - Activity diagrams of proposed system

1. Log in

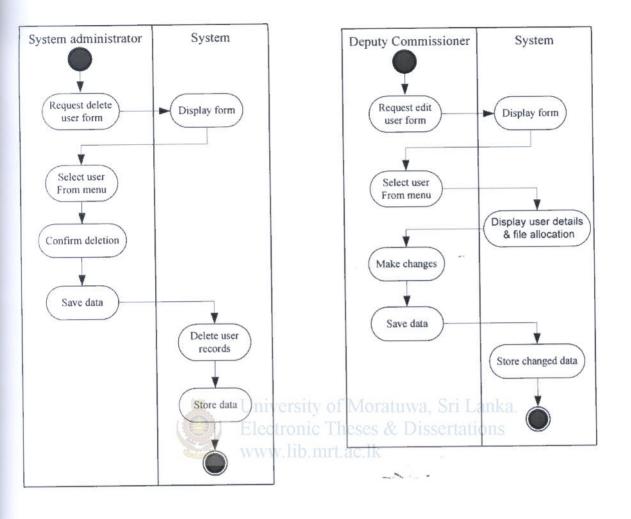


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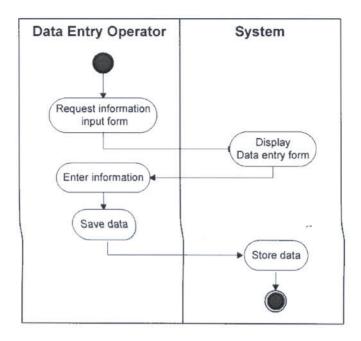
2.2 Delete User

2.3 Edit User



3.1 Input information

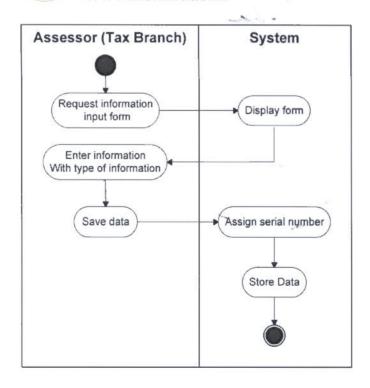
external



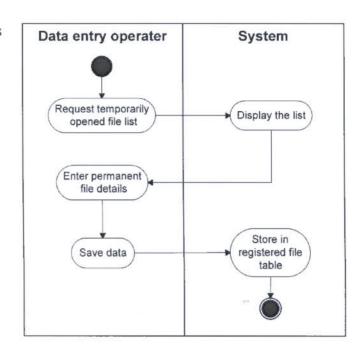
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3.2 Input Internal information www.lib.mrt.ac.lk

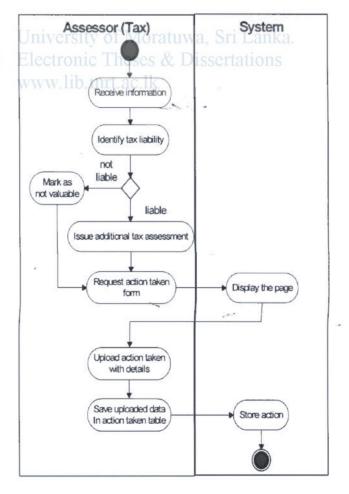


3.3 Input new tax files



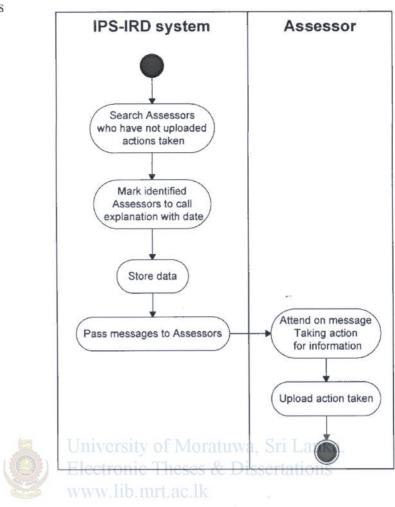
5. Upload action taken



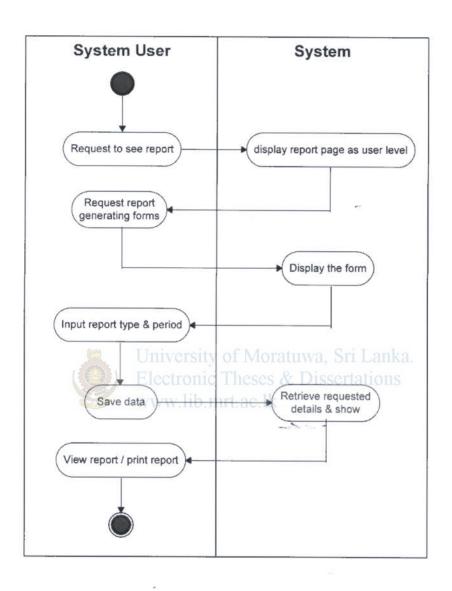




6. Call explanations

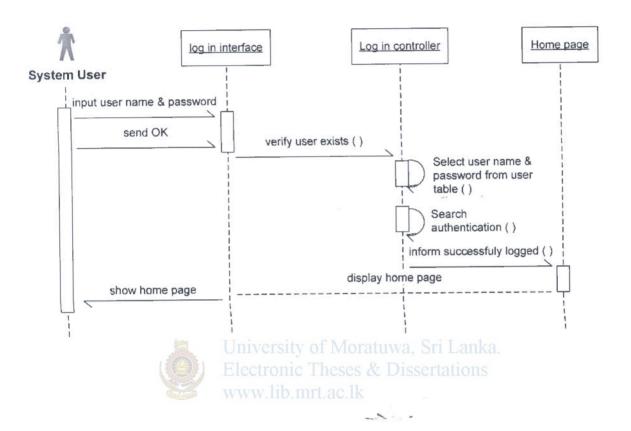


7. View Reports

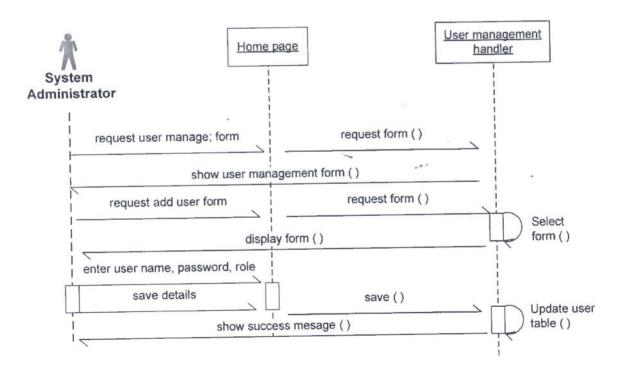


Appendix G - Sequence diagrams of proposed system

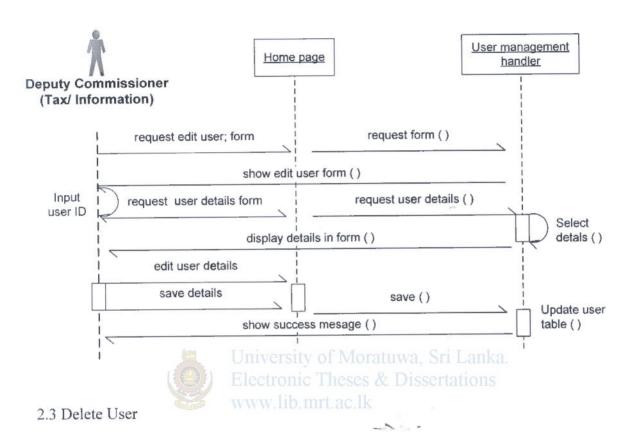
1. Log in

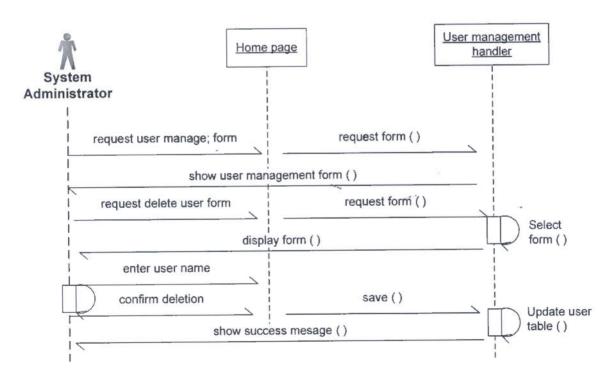


2.1 Create User

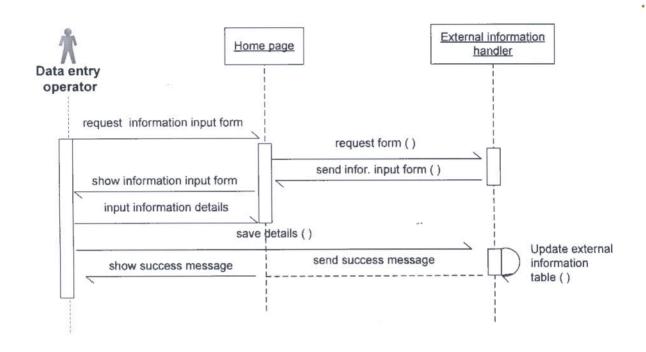


2.2 Edit User

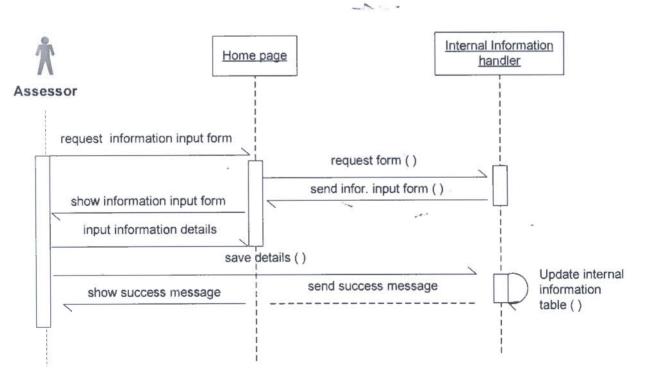




3.1. Enter External Information

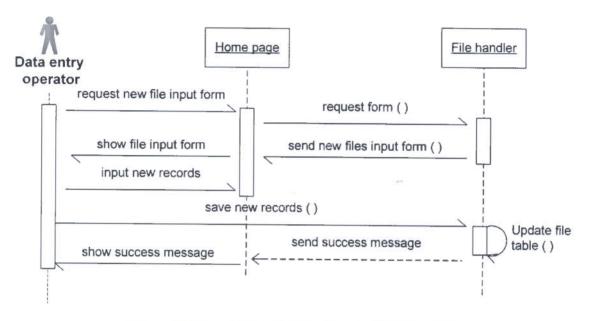


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3.2 Enter Internal Information
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3.3 Input New Files

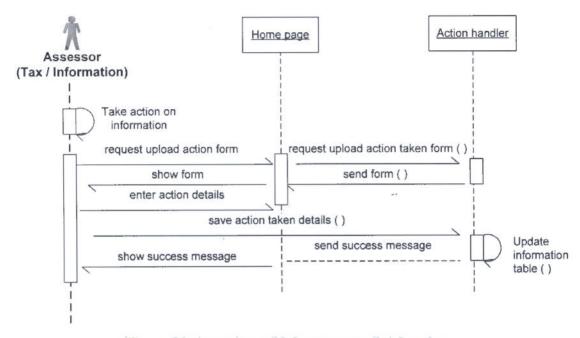


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4. Distribute Information

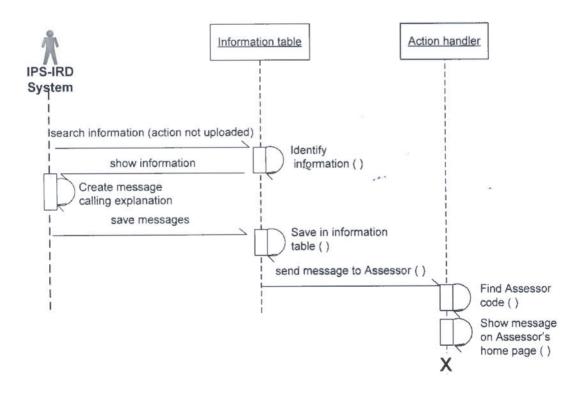
IPS-IRD Information table File table User Table system read information identify new information search file registration () Verify as show as registered file () registered file () Verify as not show as unregistered file () registered file () distribute information to Assessor () Find Assessor code () Show save record () information to Assessor () Update information table ()

5. Upload Action Taken



6. Call Explanations

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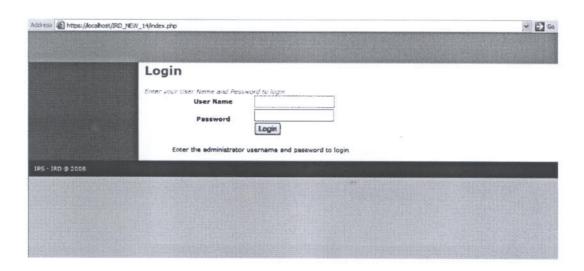
Appendix H – Database tables of IPS-IRD system

Data base name - ird

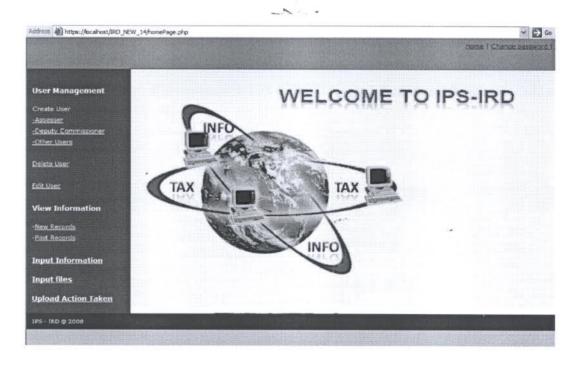
Entity	Fields	Data type	Not null	Input type (auto)
	· 6 no	integer	yes	yes
ax_information	infor_no	varchar	yes	
	infor_id	varchar		
	infor_category	varchar		
	infor name	varchar		
	information address	date		
	information done date	varchar		
	information type	varchar		
	information amount	varchar		
	source_of_information	varchar	yes	
	originated branch	varchar		
	infor- remarks		yes	
	officer_id	varchar	720	
	action_id	110000000000000000000000000000000000000		
Victor - Maria	tin	integer		
	u-id	integer		
			yes	
Tax file	tin University of M	integer Sri La		
	company name Thes	varchar varchar	yes yes	
	company_address	varchar	yes	
	cddress_postal_area	varchar		
	reg_date	date	yes	
	assessor-code	varchar	yes	
	branch	varchar	yes	_
				-
Ird user	user id	integer	yes	
nu_user	user name	varchar	yes	
	password	varchar	yes	
	user_role	varchar	yes	
	user_type	varchar	yes	
	branch	varchar	yes	
	commence date	date	yes	
	delete date	date		
	delete_date			
D 1	tin	integer	yes	
Branch	u-id	integer	yes	
	brach	varchar	yes	
	Diacii			
	action id	varchar	yes	
Action_taken	action_id	varchar		
	action-description 2	varchar		
	action date	date	yes	

Appendix- I - GUI screen shots

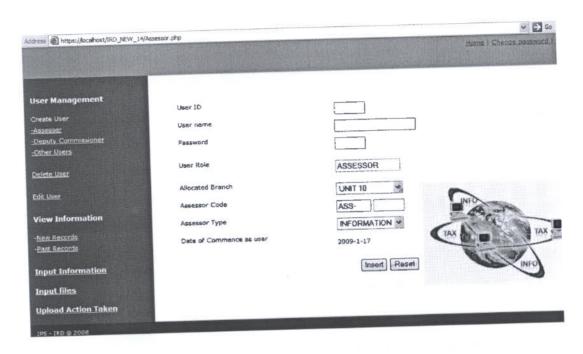
1. User log-in interface



2. Home page University of Moratuwa, Sri Lanka Electronic Theses & Dissertations www lib.mrt.ac.lk

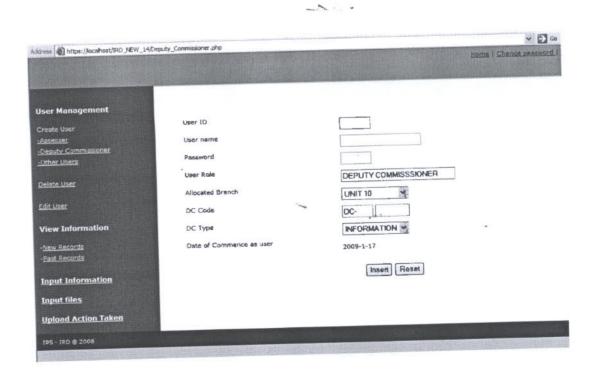


3. 1 Create user interface (Assessor)

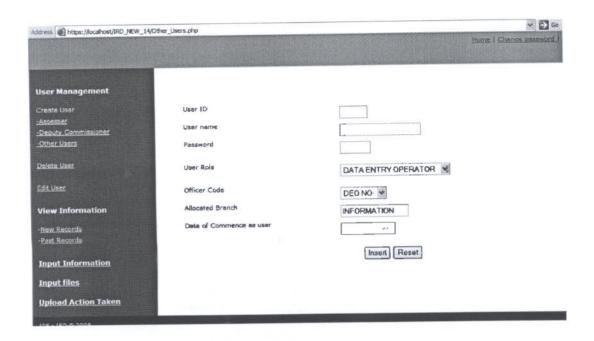


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3.2 Create user interface (Deputy Commissioner)



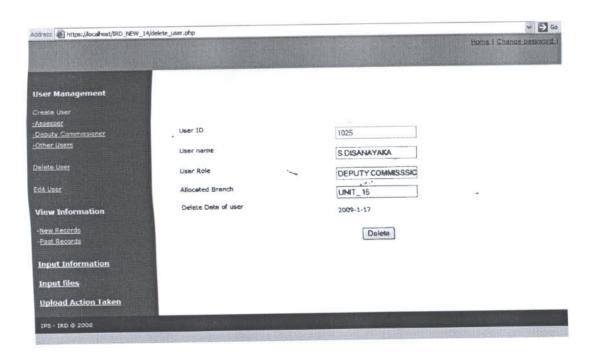
3.3 Create user interface (Other users)



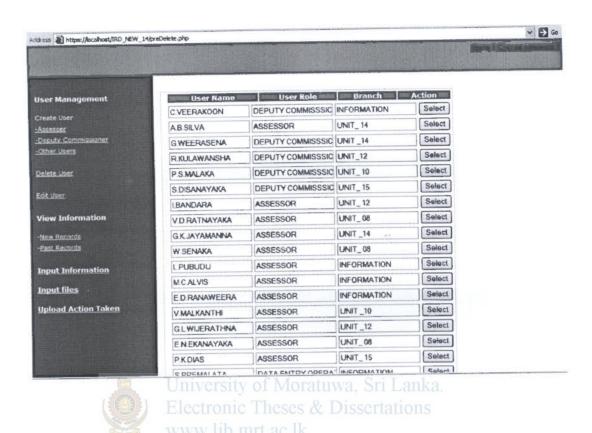


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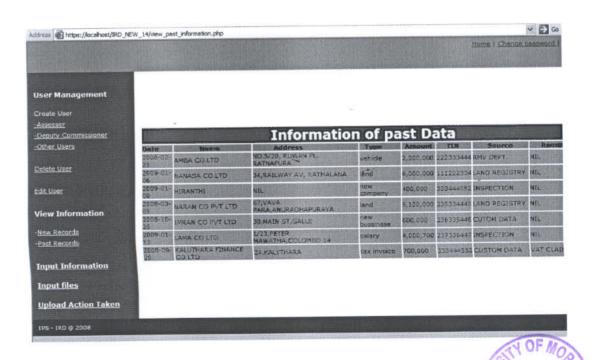
4. Delete user interface



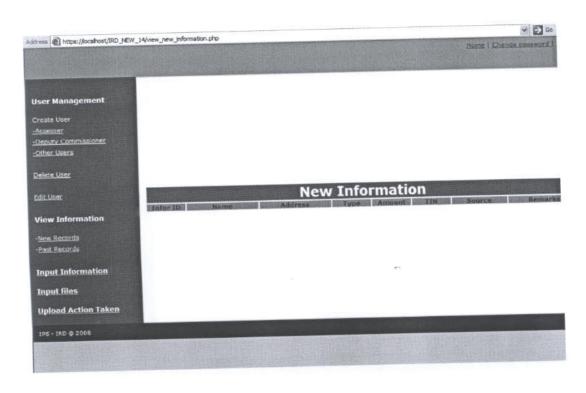
5. pre-edit user interface and pre-edit user interface



6. View past information interface



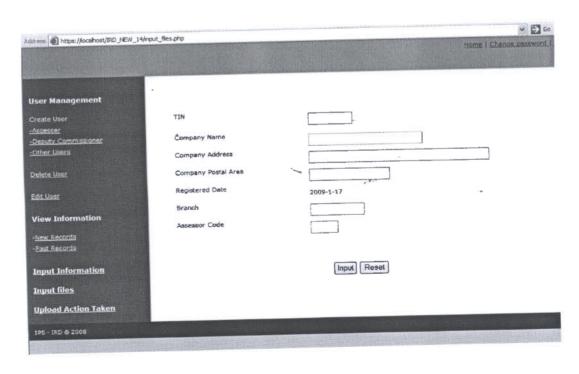
7. View new information interface



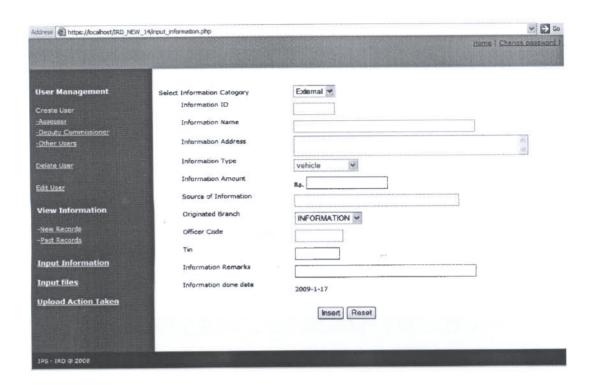


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8. Input files interface



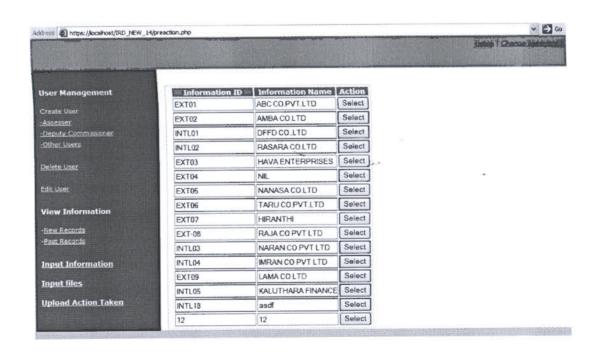
9. Input information interfase



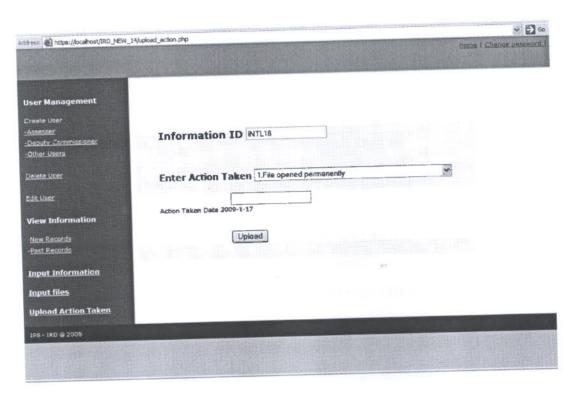


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10. Pre-action interface



11. Upload-action interface





Appendix J- Test Cases

Test Case – 02

Test Component – Delete User

Test case Description

	Input Activity(s)	Expected Output	Status
(!)	Click on the link "Delete	Load Delete User page with empty	Success
	User"	field boxes.	
(2)	Enter correct user id and click	Displays all the user information	Success
	"search"	user name, password, user type,	
		Branch id, commence date in field	
		boxes.	
		Load message asking to confirm	
		"delete user" together with check	
	University	box 03 buttons "delete", "reset",	
	Electronic '	Cancel"& Dissertations	
(3)	Enter not exists user id and	Error message should be displayed	Success
	click search	as "User does not exists"	
(4)	Click "delete"	Display Message "user details are	Success
		successfully deleted" together with	
		a button "ok". (deleted date must	
		be recorded in database	
	_	automatically.	
(5)	Click "ok"	Delete Message and redirect	Success
		Delete User page	
(6)	Click "reset"	Empty the text fields allowing user	Success
		to enter new details in same page.	
(7)	Click cancel	Go to the home page	Success

Tested Data & Result for Test case -02

Item No	Sample Data	Data specification	Path Result	System result
(1)	User ID: 3020	Text, Numeric	Displayed user details	Valid user identified
(2)	User ID: 7823	Text, Numeric	Displayed message "User does not exists"	Identified user does not exists.

Test Case - 03

Test Component – Edit User

Test case Description

	Input Activity(s)	Expected Output	Status
(!)	Click on the link "Edit User" University Flectron	Load Edit User page with menu selection with "search" button for User Id and empty field boxes together with "Save"," Reset" huttons.	Success
(2)		Displays all the user information user name, password, user type, Branch id, Allocated files in field boxes.	Success
(3)	Edit any field wanted and click "Save"	Display message "Done" and redirect page.	Success

Tested Data & Result for Test case - 03

Item No	Sample Data	Data specification	Path Result	System result
(1)	User ID : 3020	Text, Numeric	Displays user details	Successfully changed Id.
(2)	User ID: 8250	Text, Numeric	Displayed message "User does not exists"	Identified user does not exist.

Test Case – 04

Test Component – Change Password

Test case Description

	Input Activity(s)	Expected Output	Status
(!)	Click on the link "Change Password"	Load Change Password page with logged users's user er Id and empty field boxes together with "Save"," Reset" buttons.	Success
(2)	Select U.ID from menu and click "Search"	Displays all the user information user name, password, user type, Branch id, Allocated files in field boxes.	Success
(3)	Edit any field wanted and click "Save"	Display message "Done" and redirect page.	Success

Tested Data & Result for Test case - 03

	the state of the s	Universit	TO THE THE THE THE TAXABLE	System result
Item No	Sample Data	Data _{roni} specification	c The Path Result	tions
(1)	User ID: 3020	Text, Numeric	Displays user details	Successfully changed edited fields
(2)	User ID: 8250	Text, Numeric	Displayed message "User does not exists"	Identified user does not exist.

Test Case - 05

Test Component - Input Information

Test case Description

Input Activity(s)	Expected Output	Status
(!) Click on the link "Input Information"	Load "input information" page with empty field boxes together with "Save"," Reset" buttons.	Success

(2)	Select check box on external information	Database marked as incoming data relates to an external information.	Success
(3)	Select check box on internal information	Database marked as incoming data relates to an internal information	Success
(4)	Input Information in field boxes Click "Save"	All the data successfully stored in the database.	Success
(5)	Click "Reset"	Empty the text fields allowing user to enter new details in same page.	Success

Tested Data & Result for Test case - 05

Item No	Sample Data	Data specification	Path Result	System result Successfully stored
(1)	Company name:	Text, Numeric	Displayed	
(-)	Magala pvt.ltd		message	in database.
	Co. Address: No.34,		" Done"	
	Negombo			
	Type: land	niversity of N	Ioratuwa, Sri L	anka.
	Done date: 01022008	lectronic Thes	ses & Dissertati	ions
	Done date: 01022008 Amount: 10,000,000	ww.mo.mirt.ac	IK.	
	Source : Land			
	registry			
	File Id: 0102084			
	Remarks:"			
	Received date:			
	01052008			
	TIN: ' '			¥
	DEO No: 5050			



Test Case – 06 Test Component – Input Files

TO .		T		
1 est	case	Desc	П	ption

	Input Activity(s)	Expected Output	Status
(!)	Click on the link "Input Files"	Load "input Files" page with empty field boxes together with "Save"," Reset" buttons.	Success
(2)	Input tax-file details and click "Insert"	File details recorded in tax-file table	Success
(4)	Input existing tax-file details and click "Insert"	Not allow to insert.	Success
(5)	Click "Reset"	Empty the text fields allowing user to enter new contract id in same page.	Success

Tested Data & Result for Test case - 06 eses & Dissertations www.lib.mrt.ac.lk

Item No	Sample Data	Data specification	Path Result	System result
(1)	Company name:	Text, Numeric	Displayed	Successfully stored
	Magala pvt.ltd		message	in database.
	Co. Address:		"Done"	
	No.34,			
	Negombo			
	TIN: 100500800			
	Reg.date:			
	07082008			
	Ass.Id: 3025			
(2)	Company name:	Text, Numeric	Displayed	Database refused
	Magala pvt.ltd		message " tax-	input data.
	Co. Address:		file already	
	No.34,		exists."	
	Negombo			
	TIN: 100500800			
	Reg.date:	University of Mo		
	07082008	Electronic Theses www.lib.mrt.ac.ll		S
	Ass.Id: 3025	, , , , , , , , , , , , , , , , , , ,		

Test Case – 07
Test Component – Upload Action Taken

Test case Description

	Input Activity(s)	Expected Output	Status
(1)	Click on the link "Upload Action Taken"	Load "Pre-action" page with information id's received to the logged user.	Success
(2)	Select information id from list	Load "Upload Action" page	Success
(4)	Select action and if any number or description entered	All the data successfully stored in the database.	Success

	and click "Upload"		
(5)	Click "Reset"	Empty the text fields allowing user to enter new contract id in same page.	Success

Tested Data & Result for Test case - 06

Item No	Sample Data	Data specification	Path Result	System result
(1)	File opened permanently	Text, Numeric	Displayed message"	Successfully stored in database.
	TIN: 100500800		Action inserted"	



