

6.0 List of References

- Alev, D. (2000), The scope went through the roof. Retrieved March 29, 2017, from <http://consultingacademy.com/a07.shtm>
- Boeije, R., (2009), Analysis in Qualitative Research, USA: SAGE Publications Ltd
- Bellanca, R. (2008). Beat the Omnipresent Scope Creep with Communications. Retrieved March 29, 2017, from <http://software.isixsigma.com/library/content/c050202b.asp>
- Brenner, R. (2002). Some Causes of Scope Creep. Retrieved March, 29, 2017, from <http://www.chacocanyon.com/pointlookout/020904.shtm>.
- Doll, S. (2001a), Seven steps for avoiding scope creep. Retrieved January, 27, 2017 from <http://articles.techrepublic.com.com/5100-22-1045555.html>.
- Doll, S. (2001b), Seven steps for avoiding scope creep. Retrieved January, 28, 2017 from <http://articles.techrepublic.com.com/5100-22-1045554.html?tag=rbxccnbt1>
- Duncan, A., (2012), the Conceptual Framework of Quantum Field Theory, UK: OUP Oxford
- Dey, P. K., Kinch, J., & Ogunlana, S. O. (2007). Managing risk in software development projects: a case study. *Industrial Management & Data Systems*, 107(2), 284-303.
- Diala, I., & Nemani, R. (2011). Job satisfaction: Key factors influencing information technology (IT) professionals in Washington DC. *International Journal of Computer Technology and Applications*, 2(4), 829-830.
- DuBrin, J., (2011), Essentials of Management, 9th Ed, p.235, USA: Cengage Learning
- Farok, G. M. G., & Garcia, J. A.(2016) Scope creep monitors level of satisfaction, cost of business and slippery slope relationships among stakeholders, project manager, sponsor and PMO to execute project completion report.
- Grigoroudis, E., & Siskos, Y., (2009), Customer Satisfaction Evaluation: Methods for Measuring and Implementing Service Quality, New York: Springer Science & Business Media

Gardiner, P.D. (2005), *Project Management: A Strategic Planning Approach*, Palgrave Macmillan, New York.

Gill, T. (2002), *Planning Smarter: Creating Blueprint-Quality Software Specifications*, Prentice Hall, pp. 43-44. Retrieved March, 28, 2017 from <http://books.google.co.uk/books?id=uXhOy3TYQIQC>.

Gurlen, S. (2003), *Scope Creep*. Retrieved March, 29, 2017 from http://www.umsl.edu/~sauterv/analysis/6840_f03_papers/gurlen/.

Haughey, D. (2007), *Stop Scope Creep Running Away with Your Project*. Retrieved March, 29, 2017 from <http://www.projectsart.co.uk/stop-scope-creep-running-away-with-your-project.html>.

Hersen, M., (2004), *Comprehensive Handbook of Psychological Assessment, Industrial, and Organizational Assessment, Vol 4*, New Jersey: John Wiley & Sons

Herzberg, F., Mausner, B., and Synderman, B., (2011), *the Motivation to work*, ISBN 978-1-56000-634-3, USA: Transaction Publishers

Hoboubi, N., Choobineh, A., Ghanavati, F. K., Keshavarzi, S., & Hosseini, A. A. (2017). The Impact of Job Stress and Job Satisfaction on Workforce Productivity in an Iranian Petrochemical Industry. *Safety and health at work*, 8(1), 67-71.

Hanaysha, J., & Tahir, P. R. (2016). Examining the Effects of Employee Empowerment, Teamwork, and Employee Training on Job Satisfaction. *Procedia-Social and Behavioral Sciences*, 219, 272-282.

Inder, D., Rivera, M. (2007), *Scope Creep – A Lethal Project Disease: Thoughts on Prevention and Cure* Retrieved March, 29, 2017 from <http://www.imsipm.com/home/imsipapers.html>

Javed, T., Maqsood, M-E., & Durrani, Q.R. (2006). Managing Geographically Distributed Clients throughout the Project Management Life Cycle. *Project Management Journal*, 37(5), 76-87. Retrieved March 29, 2017, from <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=23858914&site=ehost-live>

- Jenkins, N. (2000). A Project Management Primer – Basic Principles – Scope Triangle. Retrieved March 29, 2017, from <http://www.projectsmart.co.uk/project-management-scope-triangle.html>
- Kapur, G.K. (2004). Intelligent Disobedience. *Computerworld*, 38(35), 38. Retrieved January 30, 2017, from <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=14502614&site=ehost-live>
- Kay, R. (2002), Quick Study: System Development Life Cycle, Retrieved February 17, 2017, from <http://www.computerworld.com/developmenttopics/development/story/0,10801,71151,00.html>
- Kuprenas, J. A., & Nasr, E. B. (2003). Controlling Design-Phase Scope Creep. *AACE International Transaction*, 5. Retrieved March 30, 2017, from <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=14698817&site=ehost-live>
- Lamri London and Newcastle Seminars (2003/04), Overview of Survey Results, Retrieved March 27, 2017, from http://www.lamri.com/resources/Lamri_Survey_Results.pdf
- Lal, I. B., Pathak, V., & Kumar, S. K. (2015). A Study of Job Satisfaction in Software Industry—Myths and Realities.
- Lussier, R., (2008), *Management Fundamentals: Concepts, Applications, Skill Development*, 4th Ed, USA: Cengage Learning
- Mirza, M. N., Pourzolfaghar, Z., & Shahnazari, M. (2013). Significance of scope in project success. *Procedia Technology*, 9, 722-729.
- Montequin, V. R., Cousillas, S., Ortega, F., & Villanueva, J. (2014). Analysis of the success factors and failure causes in Information & Communication Technology (ICT) projects in Spain. *Procedia Technology*, 16, 992-999.

Madhuri, K. L., Rao, J. J., & Suma, V. (2014). Effect of Scope Creep in Software Projects - Its Bearing on Critical Success Factors. *International Journal of Computer Applications*, 106(2).

Maslow, A.H., (2013), *a Theory of Human Motivation*, USA: Start Publishing LLC

Metcalfe, M., (2007), *why good argument is critical for useful research*, USA: Edwin Mellen Press

Mathur, A. (2007), *Scope Management*. Retrieved March 29, 2017, from http://www.projectperfect.com.au/info_scope_management.php.

Mochal, T. (2006), *Follow this simple scope change management process* Retrieved March 28, 2017, from http://articles.techrepublic.com.com/5100-10878_11-6114134.html?tag=rbxccnbt1

Mochal, T. (2007), *Manage these three aspects of change in your project* Retrieved March 28, 2017, from http://articles.techrepublic.com.com/5100-10878_11-6188561.html?tag=rbxccnbt1

Nanjamari, K. (2013). *Job Satisfaction amongst Information Technology (IT) Employees in Bangalore City-A Sociological Approach*. *Journal of Humanities and Social Science*, 6(6), 35-40.

Nokes, S., & Kelly, S. (2007). *The Definitive Guide to Project Management: The fast track to getting the job done on time and on budget 2nd Edition (2nd ed.)*. Retrieved March 29, 2017, from <http://proquest.safaribooksonline.com/9780273710974>

Prabhakar, G. P., & Quah, J. (2008). *Scope creep in software development*. *Journal of Social Management*, 6, 45-59.(Re)

Prabhakar, Guru Prakash, and Jennifer Quah. "Scope creep in software development." *Journal of Social Management* 6 (2008): 45-59.

Parvin, M. M., & Kabir, M. N. (2011). *Factors affecting employee job satisfaction of pharmaceutical sector*. *Australian journal of business and management research*, 1(9), 113.

Platis, C., Reklitis, P., & Zimeras, S. (2015). Relation between job satisfaction and job performance in healthcare services. *Procedia-Social and Behavioral Sciences*, 175, 480-487.

Peterson, R. (2006). Combating scope creep. Retrieved March 30, 2017, from http://www.ibm.com/developerworks/websphere/techjournal/0604_col_peterson/0604_col_peterson.html.

Suresh, B. (2005). Scope Creep Management. Retrieved March 30, 2017 from http://www.projectperfect.com.au/info_scope_creep_mgmt.php

Ramos, P., & Mota, C. (2014). Perceptions of success and failure factors in information technology projects: a study from Brazilian companies. *Procedia-Social and Behavioral Sciences*, 119, 349-357.

Rothwell, J., & Kazanas, H.C., (2003), *Planning and Managing Human Resources: Strategic Planning for Personnel Management*, 2nd Ed, USA: Human Resource Development

Schmidt, R., Lyytinen, K., & Mark Keil, P. C. (2001). Identifying software project risks: An international Delphi study. *Journal of management information systems*, 17(4), 5-36.

Suma, V., & LakshmiMadhuri, K. (2013). Influence of Scope Creep on Project Success: A Comparative Study between Conventional Approach Verses Agile Approach. In *IEEE International Conference on Advanced research in Engineering and Technology (ICARET)*.

Smith, D., Eastcroft, M., Mahmood, N., & Rode, H. (2006). Risk factors affecting software projects in South Africa. *South African Journal of Business Management*, 37(2), 55-65.

Suresh, B. (2005). Scope Creep Management Retrieved March 30, 2017, from, http://www.projectperfect.com.au/info_scope_creep_mgmt.php.

Tripathi, P.C., and Reddy, P.N., (2008), *Principles of Management*, New Delhi: Tata McGraw Hill Publishing Ltd

Turk, W. (2006). Seven deadly sins of project management. *DEFENSE AT AND L*, 35(1), 24.

Tesch, D., Kloppenborg, T. J., & Frolick, M. N. (2007). IT project risk factors: the project management professionals perspective. *Journal of Computer Information Systems*, 47(4), 61-69.

Veryard, R. (2001). In praise of Scope Creep. Retrieved January 29, 2017, from <http://www.users.globalnet.co.uk/~rxv/projmgmt/scopecreep.html>.

Westlund, S. G., & Hannon, J. C. (2008). Retaining talent: Assessing job satisfaction facets most significantly related to software developer turnover intentions. *Journal of Information Technology Management*, 19(4), 1-15.

Worthington, L., (2008), *Dimensions of Forgiveness: a Research Proposal*, USA: Templeton Foundation Press

Weigers, K. E. (2003). *Software Requirements* (2nd ed.). Retrieved March 29, 2017, from <http://proquest.safaribooksonline.com/0735618798>

Weigers, K. E. (2005). *More About Software Requirements: Thorny Issues and Practical Advice*. Retrieved March 29, 2017, from <http://proquest.safaribooksonline.com/0735622671>

Zimmerman E. (2000). Preventing Scope Creep. *Manage*, 51(3), 18-19. Retrieved January 28, 2017, from <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=3112634&site=ehost-live>