# STUDY OF BUILT ENVIRONMENT FACTORS INFLUENCING OCCUPANTS' PRODUCTIVITY: GREEN CERTIFIED OFFICE BUILDINGS IN SRI LANKA

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Degree of Master of Philosophy

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University of Moratuwa

Sri Lanka

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#### **DECLARATION**

I declare that this is my own work and this thesis does not incorporate without acknowledgement any material previously submitted for a Degree or Diploma in any other University or institute of higher learning and to the best of my knowledge and belief it does not contain any material previously published or written by another person except where the acknowledgement is made in the text.

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#### **ABSTRACT**

Building occupants seek to be comfortable and productive in their workplace. Occupants with local control over their environment generally have an improvement in their work effort and productivity. However, work productivity of occupants may be de-motivated and interrupted due to poor environmental conditions. Thus, the intervention to ensure a healthy working environment should always be the first step towards improving productivity. In the governing concern on improving occupant's working environment, Green Building movement is fast becoming a necessity. Many researchers said that there is a potential link between green building environment and occupants' productivity. However, most of them have focused only on single aspects of the built environment. Further, no evidences were found on to which factors can critically influence occupants' productivity in green built environment. Further, different factors can have different degree of influence on occupants' productivity where it still remains debatable. In this context, this research intends to identify built environment factors critical for occupants' productivity in green buildings and their degree of influence. Therefore, the aim of this research is to investigate the built environment factors critical for green buildings and their degree of influence on occupants' productivity in green certified office buildings in Sri Lanka.

Two research hypotheses were tested by approaching the survey method under the quantitative phenomenon. The questionnaire survey was conducted among randomly selected occupants in green certified office buildings in Sri Lanka. The survey data was analysed by using the Spearman's Correlation and Ordinal Logistic Regression analysis techniques to modeling the relationships of research variables. The SPSS v20 software was used in data analysis. The sindings confirm the relationship between built environment and occupants' productivity. According to the results of correlation, five factors such as; system control, open plan office design, air quality, acoustical partitioning and amount of space were selected as critical built environment factors which showed statistically significant monotonic correlation to occupants' productivity. It was further verified thorough ordinal regression analysis. As the test results verify, an improvement of the system controls, air quality, acoustical partitioning and amount of space in green buildings may increase the perceived productivity of occupants whilst open plan office design showed negative association. According to the calculation of exponential values of log-odds in the model, air quality is 5.783 times, system control is 1.822 times, acoustical partitioning is 16.428 times, open plan office design is 0.038 times and amount of space is 63.434 times more likely effect to result in much higher level of occupants' productivity. The research findings were implied as a basis to evaluate the Indoor Environment Quality criteria in national green certification. Accordingly, probable enhancements were proposed to enhance the existing criteria.

**Key words:** Occupants' Productivity, Built environment factors, Green buildings, Effect

### **DEDICATION**



I dedicate this piece of research to all my loved ones who encouraged me, with emotional and spiritual effort in this endeavour...

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## TABLE OF CONTENT

DECLARATION	i
ABSTRACT	ii
DEDICATION	iii
ACKNOWLEDGEMENT	iv
TABLE OF CONTENT	v
LIST OF FIGURES	x
LIST OF TABLES	xii
LIST OF ABBREVIATIONS	xiv
1. INTRODUCTION	1
1.1 Background to the Research	1
1.2 Research Problem Statement and Rationale	3
1.3 Research Aim and Objectives	4
1.4 Research Design	
1.5 Scope and Limitations	5
1.6 Thesis Structureniversity of Moratuwa, Sri Lanka.	
1.7 Summary Electronic Theses & Dissertations www.lib.mrt.ac.lk	7
2. OCCUPANTS' PRODUCTIVITY IN GREEN BUILDINGS	8
2.1 Introduction	8
2.2 Green Buildings	8
2.2.1 Evolution of green buildings	8
2.2.2 Definitions of green building	9
2.2.3 Green certification	12
2.3 Green Certification in Sri Lanka	14
2.3.1 Domains of GREEN <sup>SL®</sup> rating system	15
2.3.2 Indoor Environmental Quality in GREENSL® rating system	16
2.4 Expectations of Green Building Environment	17
2.4.1 Indoor Environmental Quality improvements	18
2.4.2 Green building design and occupants' productivity	20
2.4.3 Occupants' productivity in green buildings	21
2.5 Occupants' Productivity	22

	2.5.1 The concept of productivity	.22
	2.5.2 Occupants' productivity in office environment	.23
	2.5.3 Measurement of productivity	.24
	2.5.3.1 Use of neurobehavioral approach	.25
	2.5.3.2 Objective measurements of productivity	.26
	2.5.3.3 Subjective measurements of productivity	.26
	2.5.3.4 Perceived productivity (self-rated productivity) measurement	.27
	2.5.4 The occupants' productivity measurement technique used in this study.	.29
	2.6 Summary	.29
_		
3.	BUILT ENVIRONMENT FACTORS	
	3.1 Introduction	
	3.2 Driving Factors of Occupants' Productivity	
	3.3 Importance of Built Environment for Occupants' Productivity Improvement	
	3.4 Built Environment Factors Influencing Occupants' Productivity	
	3.5 Formulation of the Research Problem	
	3.6 Summary.  University of Moratuwa, Sri Lanka.	.46
4.	RESEARCH HYPOTHESIS AND CONCEPTUAL FRAMEWORK  WWW.lib.mrt.ac.lk  4.1 Introduction	.47 .47
	4.2 Research Hypotheses Developed	
	4.3 The Conceptual Framework	
	4.4 Conceptual Framework of the Research	
	4.4.1 Level One - Identification	
	4.4.2 Level Two – Evaluation	.52
	4.4.3 Level Three – Outcomes	
	4.4.4 Level Four – Application	
	4.5 Summary	
5	RESEARCH METHODOLOGY	57
J.	5.1 Introduction	
	5.2 Research Design	
	J.J FIIASE VIIE	

5.3.1 Formulation of the research problem	59
5.3.1.1 Background study	59
5.3.1.2 Literature review	59
5.3.2 Research problem	60
5.3.3 Research aim and objectives	60
5.3.4 The research hypothesis and conceptual framework for evaluation	ı61
5.4 Phase Two	62
5.4.1 Research philosophy	64
5.4.2 Research Strategies	69
5.4.2.1 Research strategy used in this research	71
5.4.3 Survey design	73
5.4.3.1 Questionnaire Survey	74
5.4.3.2 Main survey	75
5.4.3.3 Distribution of questionnaires	78
5.4.4 Multiple choice of data collection techniques	79
5.4.5 Data analysis	81
5.4.5.1 Stage One	
5.4.52 Stage Priversity of Moratuwa, Sri Lanka.	82
5.4.6 Data analysis techniques  Nywyy lib mrt ac lk	82
5.4.6.1 Statistical significance testing	
5.4.6.2 Correlation	
5.4.6.3 Strength of Correlation	
5.4.6.4 Ordinal logistic regression analysis	
5.5 Phase Three	90
5.5.1 Draw conclusions and recommendations	
5.6 Research Validity	90
5.7 Summary	91
6. DATA ANALYSIS AND FINDINGS 1: CRITICAL BUILT ENVIRON FACTORS INFLUENCING OCCUPANTS' PRODUCTIVITY IN	
BUILDINGS	
6.1 Introduction	92
6.2 Research Hypothesis - 01	92
6.3 Demographic Information	93

6.4 Variables in Research Analysis	94
6.5 Significant Built Environment Factors	94
6.5.1 Assessment of significant built environment factors	94
6.5.1.1 Thermal quality	96
6.5.1.2 Visual quality	97
6.5.1.3 Indoor Air Quality (IAQ)	98
6.5.1.4 Ventilation	00
6.5.1.5 Acoustic quality10	01
6.5.1.6 Spatial quality10	02
6.5.1.7: Appearance of workplace10	03
6.5.1.8 Building maintenance and cleanliness	04
6.5.1.9 Office type	05
6.5.1.10 Building materials used	06
6.5.1.11 Office layout	07
6.5.1.12 Social engagement	08
6.5.2 Validation of survey results	10
6.6 Critical Built Environment Factors for Green Buildings	15
6.6.1 Assessmentroforitical built chrimment factorsanka. 11	15
6.6.2 Valdatio Edestroeyie Sulteses & Dissertations 11	19
6.7 Summary www.lib.mrt.ac.lk 12	26
7. DATA ANALYSIS AND FINDINGS 02: DEGREE OF INFLUENCE C	
CRITICAL BUILT ENVIRONMENT FACTORS ON OCCUPANTS PRODUCTIVITY IN GREEN BUILDINGS	
7.1 Introduction	
7.2 Research Hypothesis for Testing	
7.3 Critical Built Environment Factors	
7.4 Ordinal Logistic Regression Analysis	
7.4.1 Occupant distribution on the scale of occupants' productivity	
7.4.2 Modeling the relationship between built environment factors are occupants' productivity	
7.4.3 Evaluation of the model and assumption of proportional odds13	32
7.4.4 Ordinal regression model developed	36
7.4.5 The behaviour of occupants' productivity	38
7.5 Summary	40

8. DISCUSSION OF RESEARCH FINDINGS	142
8.1 Introduction	142
8.2 Research Hypotheses Tested	142
8.3 Discussion of Research Findings	143
8.3.1 Significant built environment factors influencing occupants' productions	
8.3.2 Air quality and occupants' productivity	144
8.3.3 Acoustic quality and occupants' productivity	146
8.3.4 Open plan office design and occupants' productivity	149
8.3.5 Amount of space and occupants' productivity	152
8.4 Graphical Representation of the Statistical Relationships Modelled	154
8.5 Summary	156
9. THE REVIEW ON GREEN <sup>SL®</sup> CERTIFICATION SYSTEM ENHANCEMENTS PROPOSED	AND 157
9.1 Introduction	157
9.2 GREEN <sup>SL®</sup> : The National Green Rating System in Sri Lanka	157
9.3 Provisions of GREEN'S for Quality Built En Gronmenta.	158
9.4 Suggestions to enhance Incloor Environmental Quality (IEQ) Criteria	162
9.5 Summary www.lib.mrt.ac.lk	164
10. CONCLUSIONS AND RECOMMENDATIONS	166
10.1 Introduction	166
10.2 Aim and Objectives of the Research	166
10.3 Summary of Key Research Findings	167
10.4 Contribution to Knowledge and Industry	173
10.4.1 Contribution to knowledge	173
10.4.2 Contribution to industry	173
10.5 Limitations of the Research	174
10.6 Recommendations for Further Research	175
REFERENCES	176
APPENDICES	191

## LIST OF FIGURES

Figure	2.1:	Potential	links	between	green	building	design	and	occupants'
produc	tivity					• • • • • • • • • • • • • • • • • • • •			21
Figure	3.1: Dı	riving facto	ors of o	ccupants'	product	vity			32
Figure	4.1: Th	ne concepti	ual fran	nework		• • • • • • • • • • • • • • • • • • • •			50
Figure	4.2: Id	entification	n of bui	ilt environ	ment fac	ctors			51
Figure	4.3: Ev	aluation o	f built	environme	nt facto	rs			53
Figure	4.4: Re	esearch out	comes			• • • • • • • • • • • • • • • • • • • •			55
Figure	4.5: Re	esearch app	olicatio	n		• • • • • • • • • • • • • • • • • • • •			56
Figure	5.1: Re	esearch des	sign fra	mework					58
Figure	5.2: No	ested appro	ach						63
Figure	5.3: A	framework	for re	search des	ign				64
Figure	5.4: Su	ırvey desig	;n						73
Figure	5.5: Bu	uilding pro	file						76
Figure	5.6: Da	ata analysis	s stages	S	• • • • • • • • • • • • • • • • • • • •				81
_	2 (AST P)	15							86
									93
Figure	6.2: 11	iermal qua	lity Fac	mrt.ac.l	<u>K</u>	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •		96
Figure	6.3: Vi	isual qualit	y facto	rs					97
Figure	6.4: In	door Air Q	uality	factors		• • • • • • • • • • • • • • • • • • • •			99
Figure	6.5: Ve	entilation f	actors.			• • • • • • • • • • • • • • • • • • • •			100
Figure	6.6: A	coustic qua	ılity fac	ctors		• • • • • • • • • • • • • • • • • • • •			101
Figure	6.7: Sp	atial quali	ty facto	ors		• • • • • • • • • • • • • • • • • • • •			102
Figure	6.8: Aլ	ppearance	of worl	kplace rela	ted fact	ors			103
Figure	6.9: Bı	uilding mai	intenan	ce and cle	anliness	related fa	ctors		104
Figure	6.10: C	Office type	related	l factors		• • • • • • • • • • • • • • • • • • • •			105
Figure	6.11: E	Building ma	aterials	related fa	ctors				106
Figure	6.12: 0	Office layo	ut relat	ed factors					107
Figure	6.13: S	Social enga	gemen	t related fa	ctors				108
Figure	6.14: S	Statistically	signif	icant and i	nsignifi	cant factor	's		109
Figure	6.15: V	/ariables ir	i correl	ation anal	vsis				115

Figure 7.1: Variables in ordinal logistic regression analysis	128
Figure 7.2: Proportions of occupants responded on level of productivity	128
Figure 7.3: Proportions of occupants responded at each influence level	129
Figure 7.4: Proportion of occupant distribution for individual critical factors	130
Figure 8.1: Research hypotheses tested	142
Figure 8.2: Occupants' perceptions on air quality	145
Figure 8.3: Occupants' perceptions on system control and acoustical partitioning.	147
Figure 8.4: Occupants' perceptions on open plan office design	150
Figure 8.5: Occupants' perceptions on amount of space	153
Figure 8.6: Graphical representation of statistical relationships modelled	155
Figure 9.1: Credit values of IEQ criteria in GREEN <sup>SL®</sup>	159



# LIST OF TABLES

Table 2.1: Definitions of Green Building	.10
Table 2.2: Points assigned for domain categories	.15
Table 2.3: IEQ aspects and points assigned	.16
Table 2.4: Indoor Environmental Quality criteria in green assessment tools	.19
Table 3.1: Built environment factors influencing occupants' productivity	.38
Table 3.2: Indoor Air Quality related standards	.41
Table 5.1: Phrasing research questions as research objectives	.61
Table 5.2: Implications between positivism and interpretivism	.66
Table 5.3: Comparison between objectivism and subjectivism	.67
Table 5.4: Alternative research strategies	.69
Table 5.5: Response rate	.78
Table 5.6: Interview profile	.80
Table 5.7: Rule of thumb for interpreting the size of a correlation coefficient	.87
Table 5.8: Guide to interpret correlation coefficient	.87
Table 5.9: Frequency occurs sits ocial science wear chri Lanka.	.88
Table 5.10 Interpretation of concellation in this Studyertations	
Table 6.1: Interpretation of Correlation	.95
Table 6.2: Spearman correlation test results of significant thermal quality factors	.96
Table 6.3: Spearman correlation test results of significant visual quality factors	.98
Table 6.4: Spearman correlation test results of significant IAQ factors	.99
Table 6.5: Spearman correlation test results of significant ventilation factors 1	00
Table 6.6: Spearman correlation test results of significant acoustic quality factors 1	l01
Table 6.7: Spearman correlation test results of significant spatial quality factors1	103
Table 6.8: Spearman correlation test results of significant workplace appearan	nce
related factors	l 04
Table 6.9: Spearman correlation test results of significant building maintenant	nce
related factors	105
Table 6.10: Spearman correlation test results of significant office type related fact	ors
	106

Table 6.11: Spearman correlation test results of significant building materials	related
factors	106
Table 6.12: Spearman correlation test results of significant office layout	related
factors	107
Table 6.13: Spearman correlation test results of significant social engagement	related
factors	108
Table 6.14: Significant factors selected	111
Table 6.15: Spearman's Correlation matrix of significant built environment	factors
	116
Table 6.16: Spearman correlation matrix of critical built environment factors	117
Table 6.17: Ranking of critical factors	119
Table 6.18: Overall assessment of critical built environment factors	120
Table 7.1: Case processing summary	132
Table 7.2: Model fitting information	133
Table 7.3: Pseudo R-Square results	134
Table 7.4: Goodness-of-fit for model	134
Table 7.5: Test of parallel lines  Electronic Theses & Dissertations  Table 7.6: Parameter estimates of the model  www.lib.mrt.ac.lk	135
Table 7.6. Parameter estimates of the model	137
Table 7.7: Regression coefficients converted to odds ratios	139
Table 7.8: Odds ratios of regression coefficients	139
Table 9.1: Provisions of GREEN <sup>SL®</sup>	160

#### LIST OF ABBREVIATIONS

Abbreviation Description

ASHRAE American Society of Heating, Refrigerating and Air-Conditioning

Engineers

BREEAM Building Research Establishment Environmental Assessment

Method

BUS Building Use Studies

CASBEE Comprehensive Assessment System for Building Environmental

Efficiency

CBE Center for the Built Environment
ETS Environmental Tobacco Smoke

GBCSL Green Building Council in Sri Lanka

GBI Green Building Index

HK-BEAM Hong Kong Building Environmental Assessment Method

HR Human Resource

HVAC

U Heating: Ventilation and Air Conditioning ka.

IAQ

| Filadoon Air Quality of & Dissertations

IAQ
ICW

Elledges Air Quality es & Dissertations
Winstitute for a Competitive Workforce

IDHP Illinois Department of Public Health

IEQ Indoor Environment Quality

LEED Leadership in Energy and Environmental Design
OSHA Occupational Safety and Health Administration

PLUM Polytomous Universal model

PO Proportional Odds

SPSS Statistical Package for the Social Science

USEPA United States Environmental Protection Agency

USGBC United States Green Building Council

VOC Volatile Organic Compound